

CLNH Strategic Plan

2023 - 2026

Mission, Vision, and Values

MISSION

Community Living North Halton, in partnership with families and the community, supports the choices and personal growth of individuals with a developmental disability

VISION

A community where everyone belongs and is valued.

VALUES

Personal Choice
Fairness and Respect Inclusion
Partnership
Wellness and Learning
Innovation and Excellence
Integrity and Accountability

Core Purpose and Service Population

The core purpose of Community Living North Halton is to support the personal growth of people with developmental disabilities, helping them to live meaningful lives in the community.

We serve people with developmental disabilities, of all ages, throughout their lives.

Outcome statement #1: The people we serve

By 2026, CLNH will be proactively assessing community needs and responding to our changing funding environment to innovate flexible, responsive and financially sustainable ways of helping an increasing number of clients live their best lives.

Outcome statement #2: How we are seen and valued by others in the community

By 2026, our expanded communications and engagement efforts and rethought membership program will see CLNH increasingly recognized within the community we serve as supporting people with developmental disabilities as they live their best lives.

Outcome statement #3: Internal Operations

By 2026, CLNH will be recognized as an employer of choice thanks to our proactive management, staff supports, HR systems and community reputation.

Together, senior leadership, board and staff will be creating an internal culture that values staff commitment and contribution and sees that reflected in the service provided to our clients.

Outcome statement #4: Operations of the Board and Senior Staff Leadership

By 2026, our leadership training, orientation and succession plan will ensure that:

- A. our board is fully versed in the operations of the organization and is able to actively champion our work and perform their governance duties in a manner that is representative of the community we serve and the skill sets the organization requires to thrive; and,
- B. our senior staff leadership is made up of professionals drawn from diverse backgrounds and skill sets who are actively leading necessary internal reforms and external partnerships to meet growing and changing needs in our community.