

2022-2023



*New  
Beginnings*

**COMMUNITY LIVING**  
North Halton



ANNUAL REPORT

# Celebrating our 68th Year

## Annual General Report

### April 1, 2022-March 31, 2023

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# Mission, Vision, Values

## MISSION:

Community Living North Halton, in partnership with families and the community, supports the choices and personal growth of individuals with a developmental disability.

## VISION:

A community where everyone belongs and is valued.

## VALUES:

- Personal Choice- We believe the personal choices and goals of an individual provide direction for supports and services provided by the organization.
- Fairness and Respect- We embrace the diversity of people and treat each individual and family with respect, dignity and equity.
- Inclusion- We believe that all citizens have a right to fully participate in their community.
- Partnership- We value and promote partnerships with families and the community.
- Wellness and Learning- We strive to create an environment that promotes wellness and learning opportunities for both employees and for the individuals we support.
- Innovation and Excellence- We embrace new ideas and approaches and are committed to providing services and supports that enhance the quality of life of individuals and families.
- Integrity and Accountability- We are committed to upholding the highest ethical standards and demonstrating our accountability.

## 2022-2023 Board of Directors

### Executive

Tim O'Connor, President:	905-873-2140	<a href="mailto:tjoconnor@sympatico.ca">tjoconnor@sympatico.ca</a>
Jan Anders, 1st Vice President:	905-878-1430	<a href="mailto:jan@allegramilton.com">jan@allegramilton.com</a>
Hugh Williams, 2nd Vice President:	416-400-4868	<a href="mailto:hughwilliams683@gmail.com">hughwilliams683@gmail.com</a>
Eito Nijholt, Treasurer:	905-878-2130	<a href="mailto:eito.nijholt020@sympatico.ca">eito.nijholt020@sympatico.ca</a>

### Directors

Stewart Chantler	Bryan Lewis
Nancy Corbett	Dino Mazzorato
Jeanette Frank	Betty Stenning
Leslie Howchin	Theo Wolder

**Advisory Board:** Hal Gies

## IN MEMORIAM



*The people we support are more than daughters/sons, sisters/brothers and roommates. They're our CLNH family. We will always hold their memory close to our hearts.*

Joshua Genier  
October 30, 1995 - March 19, 2023

Debbie Neugebauer  
July 30, 1968 - May 27, 2023

*"There are special people in our lives who never leave us, even after they are gone."  
~D. Morgan*

# MEMBERSHIP REPORT

During this past year, the members of our committee were Theo Wolder and Jeanette Cross-Frank (Co-Chairs), Leslie Howchin, Hugh Williams and Eito Nijholt.

The committee is responsible for renewal of the Annual Memberships and recruiting new members. Self-Advocates are entitled to membership without a fee, by simply completing a Membership Application Form. Others can join by payment of a small membership fee. The membership year is from April 1 through to March 31 of the following year.

This committee is working towards rejuvenating the membership base and has placed greater emphasis to renewing memberships electronically and providing some incentives for becoming a member or renewing their memberships.

In addition to its primary mandate of recruiting new members, the Membership Committee organizes social and educational events for our community. In the past, these have included the Pasta Night Dinners, the Annual Christmas Dinner & Dance and some information nights. On account of the lingering after-effects of COVID-19, we have been unable to resume many of these activities. Many thanks go out to Jim Brown for helping to maintain the Christmas spirit for everyone this past year through the special Christmas events held in its place.

This committee is also the Nominating Committee, responsible for recruiting new and continuing Board members. The good news on this front is that the 4 Board members completing their three-year terms have agreed to dedicate another term towards the work of this Board.

## MEMBERSHIP (continued)

This year, the Annual General Meeting will be held on September 7th, at the Norval United church in Georgetown.

Plans are under way to recognize our dedicated staff by way of a Staff Appreciation event on Wednesday, September 20, 2023 at the Country Heritage Park, where food will be served and the Staff Service Awards will be presented.

Starting back in the late winter of 2023, we resumed our distribution of a monthly CLNH Newsletter to keep our members, supporters and staff aware of what we have been up to at CLNH.

I would like to thank all committee members and our Executive Coordinator, Julia Botnick for their dedication and all their hard work in advancing the work of this committee and of our association during this very difficult and challenging time.

Respectfully submitted by,  
Theo Wolder, Membership Committee (Co-Chair)  
Board of Directors



# MEMBERSHIP

Our members are very important to the longevity of Community Living North Halton. Here is a list of our members for the fiscal year  
April 1, 2022 - March 31, 2023

Adam, Charolette & Jamie	MacNeil, William
Anders, Doug & Jan	Marshall, Lucy, Dave & Mike
Baker, John & Norma	Mazzorato, Dino
Baker, Thomas & Martha	McDuffe, David
Bannon, Judith, Gary & Sean	Miller Ranson, Linda
Beeney, June-Life Member	Mitchell, Elizabeth & Mirren
Brown, Jim & Carol	Muir, Conrad & Jeanette
Brubacher, Dave, Judy & Michael	Nijholt, Eito, Jette & Kelly
Chantler, Stewart	O'Connor, Tim
Corbett, Nancy	Seedhouse, Wendy & Matthew
Daviau, Moe, Monica & Jason	Snow, Brenda & Lee
Frank, Jeanette & Jennifer	Stenning, Betty
Frank, Alex	Terlecki, Ben, Jane & Andrea
Gomez, Helena	Tomasovic, Branko & Yelena
Gross, Ron, Sharon & Jonathon	Tweyman, Mark
Hillier, Dianne, Iain & Matthew	Twiss, Terri, Ron & Ryan
Holman, Donna & Sharon	Verhaegan, Gale, Ted & Dale
Howchin, Leslie & Bob	Vickery, Mike & Carol
Howchin, Lee	Williams, Hugh & Andrea
Crossley, Jeanette	Wolder, Theo, Betty Ann & Kathleen



# SUPPORTERS

During the past year, Community Living North Halton was fortunate enough to receive donations from many individuals, families, corporations and community partners. Whether you contribute to one of our many fundraising initiatives, or simply just make a donation - thank you!! We truly appreciate you - our incredible community, and all of your support for CLNH.



# 67th ANNUAL GENERAL MEETING - Minutes

September 29, 2022  
Norval United Church  
14015 Danby Road  
Georgetown, ON  
@7:00 p.m.

**1. Call Meeting to Order:**

Hugh Williams called the meeting to order at 7:06 pm

**2. Recited Land Acknowledgement**

Called on Theo Wolder for Credentials

**3. Credentials Report:**

Theo reported that there are sufficient numbers (22) of members in good standing here tonight to represent quorum. The By-Laws of Community Living North Halton require that the quorum of membership for the Annual General Meeting shall constitute not less than 10 members present and that members would raise their hands to vote. We therefore have a quorum and this meeting is properly constituted.

**4. Notice of Meeting:**

Greg Edmiston advised that notice of the 67th Annual General Meeting of CLNH was sent out in accordance with the By-Laws and all proper notice was given of today's meeting.

**5. Approval of Agenda: Hugh Williams  
Motion #1**

Moved by: Theo Wolder  
Seconded by: Jeanette Frank

**...that the Agenda for this Annual General Meeting be approved as presented.**

**CARRIED**

## 67th AGM - Minutes (continued)

**6. Approval of Annual General Meeting Minutes of September 30, 2021: Hugh Williams  
Motion #2**

Moved by: Jeanette Frank

Seconded by: Jan Anders

**...that the Minutes of the September 30, 2021 Annual General Meeting be adopted as presented.**

**CARRIED**

**7. President's Report:**

Hugh reviewed some of the highlights of his report

-Thanked all staff of CLNH and recognized that it is great to have so many that we support here today

-Thanks to MCCSS for helping and guiding us during COVID

-Financials are in good shape and it's time to look ahead rather than back

**8. Finance:**

-Eito Nijholt, Treasurer, honoured to present the financial statements for year ending March 31, 2022. Advised Financial Statements are on page 41 of booklet and read from it. Thanks to Auditors Grant Thornton LLP. Congrats to Jessica and staff for keeping in balance our annual operating budget. Would also like to thank all of those who raise funds for the non-government funded programs.

-In past year, while dealing with COVID, we have had impact on our finance

-Going forward we will have challenges as we move beyond the pandemic

**Motion #3**

Moved by: Eito Nijholt

Seconded by: Betty Stenning

**...that the Audited Financial Statements to March 31, 2022 be accepted as presented.**

**CARRIED**

## 67th AGM - Minutes (continued)

### Motion #4

Moved by: Eito Nijholt  
Seconded by: Jeanette Frank

**...that the firm of Grant Thornton LLP, Chartered Accountants, be appointed as auditors for the 2022/2023 fiscal year.**

**CARRIED**

### 9. Executive Directors Report:

- Advised report is on Page 21
- Welcomed everyone and thanked all for wearing masks and joining us tonight
- Advised that if anyone would like access to the soft copy of the AGM report to contact Julia
- Highlighted points from report
- He is inspired by the Management and staff teams for CLNH
- They are resilient, going with the ever-changing rules of the pandemic
- To all Staff and Management – thank you
- Shout out to those we support – should be very proud of managing all aspects of COVID including outbreaks and isolation, changing programs and all the flexibility that goes along with managing the pandemic
- We have been blessed by the support of our Community – businesses, community members and foundations for all of their support
- Also pointed out the Capital Campaign report to thank Nancy Comber for the near 1.3 million granted
- Suggested to read the Fundraising report as well
- Thanks to our Board of Directors who have continued to support us during all of these challenges
- Your commitment to CLNH is truly appreciated
- Because of all of the support we received from all of the above – we have survived and will continue to thrive
- Confident that we will have the ability to move forward and improve the quality of all our lives
- Pointed out how creative we've been with Virtual Programming, some in person events
- Julia has been working hard to plan both in-person and virtual events

## 67th AGM - Minutes (continued)

### 10. **Nominations/Election of Board Of Directors:**

Hugh Williams presented the vacancies and positions whose term ends this year on the Board of Directors. There were four Board positions up for election, and named the individuals indicated on the ballots who have been nominated, seconded and who have agreed to stand for election:

Jan Anders      Jeanette Frank      Leslie Howchin      Theo Wolder

As per the emailed letter of notice to the Membership on August 24th, with a deadline of 11:59 PM on Thursday September 15th, there have been no new nominations for our Board of Directors.

**“I DECLARE THAT Jan Anders, Theo Wolder, Jeanette Frank & Leslie Howchin are declared duly elected for a 3-year term.”**

### 11. **Introduction of Board Members 2022/2023**

Hugh Williams introduced all the Members of the Board of Directors of CLNH:

Jan Anders, Stewart Chantler, Nancy Corbett, Jeanette Frank, Leslie Howchin, Dino Mazzorato, Eito Nijholt, Tim O’Connor, Clark Somerville, Elizabeth Stenning, Hugh Williams, Theo Wolder

The Board also introduced representatives from the Advisory Committee: Hal Gies

### 12. **Stories to Celebrate:**

- Greg shared information about the Rec and Leisure Programs (Saturday Centre, Friday Friends and Drop in) and why we fundraise for these
- Viewed video of Ansell Family



## 67th AGM - Minutes (continued)

### 13. Introduction of Donor Jeff Powell:

- Greg introduces our Special Guest; Jeff Powell, a friend of CLNH who has great involvement in our Golf Fundraiser, Bonspiel, and explained his intention of an annual gift of \$10,000 towards Saturday Centre
- Invited Jeff up to say a few words
- Jeff thanked Greg for inspiring him through his work which is how he became involved
- Advised how lucky CLNH is have Greg, and that he pours his heart and soul into his work
- Described Greg as a great leader
- Jeff got involved with Golf and was so inspired by the Saturday Centre Programs so he joined the committee
- Always trying to increase the amount of funds raised
- Described that this year's tournament set a record for Fundraising and thanked Julia for all of the hard work
- Explained how they lost his mom, Charlotte a few years ago. She loved that the funds went towards Saturday Centre, and enjoyed participating in the fundraiser
- Charlotte was born in a small town, and taught her children the importance of giving back
- This is why he has decided to donate a significant amount of her estate to donate back to CLNH in Charlotte's memory – to ensure that Sat. Centre will continue to thrive and grow
- Thanks to everyone who supports Saturday Centre, the Golf Tournament & Bonspiel
- Thanked the Board of Directors for all of their work and involvement
- Hugh Thanked Jeff for his generosity and continued support

### 14. Service Presentations:

Greg and Hugh presented service awards to those who were present. AWARDS FROM 5-40 YEARS

15. **ADJOURNMENT:** Hugh declared this meeting officially adjourned at 7:54 pm.

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Chair

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Date

# PRESIDENT'S REPORT

I am honoured to be selected as the President of the Board of Directors.

Your Board is composed of a group of people from diverse backgrounds that volunteer countless hours to ensure that CLNH meets all of our community needs. I would like to thank the Board for their commitment and active input and I encourage any of our members to reach out if they are interested in joining the Board or volunteering for one of our committees. I would also like to thank everyone that is employed by CLNH for their hard work and dedication during the past year. It is thanks to you that we are able to offer the support and services to our clients and families.

This past year has been the first in three years that we are back to somewhat normal operations. We have been able to once again offer many of the programs that were suspended due to COVID, which have been appreciated by the people that we support.

Special thanks to the organizers, volunteers and donors for their hard work and support for the many events we have, including the Annual Ray Forde Memorial Golf Tournament in August and for the first time in three years, the Mary McDuffe Memorial Curling Bonspiel held in February. Both of these events were successful in helping to raise money to support the Children's Rec and Leisure programs at CLNH.

We are looking forward to the future and are optimistic that we can continue to evolve and improve the services and supports that we offer to our community.

Respectfully submitted by,  
Tim O'Connor, President  
Board of Directors

# TREASURER'S REPORT

It is my honour to present the audited financial statements of Community Living North Halton for the fiscal year ending March 31st, 2023. These historical financial statements show the financial position at the close of business on the last day of the fiscal year and the financial operation over the prior 12 months.

You can find the statements starting on page 51 in the Annual Report.

My thanks to the auditors Grant Thornton LLP, chartered accountants for preparing these accounts.

I would like to congratulate Jessica and her staff for keeping in balance our annual operating budget.

Special thanks to all involved in raising funds for programs not government funded. In this past year we have returned to somewhat normal operations of our programs after having dealt with over two years of COVID restrictions.

Hopefully over this coming year we can continue normalising our activities and meeting our financial needs while maintaining our services and support to all our clients.

Respectfully submitted by,  
Eito Nijholt, Treasurer  
Board of Directors

# CAPITAL CAMPAIGN REPORT

## **New Beginnings**

Smile! One of the highlights from the past year was the opportunity to participate and benefit from the Tim Hortons Smile Cookie Campaign. Not only did we receive over \$48,000 from the campaign, but we were able to engage in cookie making and decorating, raise our organizations profile, build relationships, enjoy eating cookies, and have fun. Thank you to everyone who took part in this journey.

Our Project Search program in Milton celebrated our first graduating class and continue to work with the graduates in launching their new beginnings into employment. Significant funding was received in the previous year enabling this to happen. During this past year, we were also honoured with the opportunity to provide leadership on the Project Search Canada Team. This program continues to thrive and develop.

The Community Foundation of North Halton launched their annual Webathon event in September and invited Community Living North Halton to be one of ten highlighted charities in north Halton. Not only did we receive \$3,000 but also significant promotion of our Organization. Happy to report this opportunity will continue.

Other new and/or renewed relationships include Halton Housing Alliance, Halton Multi-Cultural Connections, Country Heritage Park (movie night), Halton Region, Arts Milton (showing EDI through art), and CN Rail. Looking forward to seeing how we can work together.

# CAPITAL CAMPAIGN (continued)

## Capital Campaign

This report is focused on the fiscal year, which was an extremely difficult financial year for all including our funders. Funding realized within the time frame was \$56,028. Opportunities to build additional community partnerships are boundless and have been a major focus this year. Expect to see more news on these new beginnings in the following years.

## In Conclusion

Community Living North Halton is blessed in our adaptability to grow the number of solid community partnerships, to recognize the needs of those we serve and to find viable solutions. Through this, we have been able to grow. Our community partnerships continue to support this growth and create a solid network of caring, knowledge sharing, development and building a community where everyone belongs and is valued.

Respectfully submitted by,

Nancy Comber





# EXECUTIVE DIRECTOR'S REPORT

New beginnings! While this past fiscal year has continued to present significant challenges related to the pandemic, our front-line staff, administrative team and management teams are taking the opportunity to reimagine how we provide support to people. As we emerge from the pandemic, we are redesigning our supports to ensure that our focus is always on helping children and adults find their sense of belonging, have the opportunity to learn and develop skills, have daily opportunities for physical activity and overall to have meaningful lives. Our new Strategic Plan will help provide that focus as we develop new operational plans in that context.

Over this past year and for the two previous years, our staff and management teams have had to do all they can to try and keep people safe and healthy. They have had to follow ever changing public health guidelines, work extra hours due to staff shortages, all the while doing whatever they could to ensure that people could have as meaningful days as possible. I want to say a huge thank you to all of our employees for your resilience and your commitment to the people we support!

Our funders, including the Ministry of Children, Community and Social Services and Halton Region have been particularly supportive this year and have helped us through some difficult times. We are also fortunate to receive significant community support from The United Way, many foundations, local businesses and individuals in our community. We could not do the work we do without them.

Our Board of Directors have supported us to work through many challenges. They continue to demonstrate a tremendous commitment to Community Living North Halton and the people we support. They continue to validate our reputation for flexibility and responsiveness. On behalf of the people we support, I would like to say thank you to each of them.

## EXECUTIVE DIRECTOR'S REPORT (continued)

While the coming year will bring new and exciting opportunities, we recognize that there will be challenges. It is clear that while our operating costs have risen considerably and appear that they will continue to do so, we also know that additional funding will be very difficult to access. We will need to be creative in exploring new avenues for funding, as well as looking at ways to provide quality supports with decreasing resources. The support of our community will become more and more essential. All that being said, I am excited about this coming fiscal year and the opportunities to improve what we do on behalf of the people we support.

Respectfully submitted by,  
Greg Edmiston  
Executive Director



## FUNDRAISING REPORT

The Fundraising Committee for Community Living North Halton (CLNH) consists of members of our Board of Directors, CLNH Staff and agency volunteers. The committee is responsible for planning, coordinating and overseeing fundraising events that support our Organization. Funds raised at various events are primarily designated towards our Children's Rec & Leisure Programs, but we also host events to direct funds towards other CLNH programs, where the need is greatest. We also like to focus on community awareness, giving our neighbours an opportunity to get to know who we are, and what we do.

We are happy to share that this past year has been a very successful one for fundraising. It really feels like a 'New Beginning' as we have been able to proceed with our annual events without worry of the pandemic.

Our 26th Annual Ray Forde Memorial Golf Tournament was once again held at Piper's Heath Golf Course on Thursday, August 16th, 2022. With over 120 golfers, and many volunteers and extra dinner guests, we enjoyed a great day on the course, followed by a wonderful sit-down dinner and opportunity to share our stories. We are proud to report that the revenue from that day was over \$52k.

On February 4, 2023, we were finally able to bring back our Mary McDuffe Memorial Curling Bonspiel. We had 14 teams competing throughout the day and it was so great to be back at the Milton Curling Club for this event. Funds raised from this event were over \$15k and our goal is to raise even more in 2024! The success for both of these events is due to our amazing community. The businesses and individuals who sponsor us, donate items for our auctions, and those who participate in the events are the real heroes of our fundraising efforts. We couldn't do any of this without them all! Special thanks to all of our volunteers who, in the background, plan and execute these fundraisers. We are fortunate to have such an amazing group of people who work towards ensuring these events are a success.

## FUNDRAISING REPORT (continued)

Each year during the holiday season, we begin our “Christmas Angel” program. We have many individuals within our organization who do not have families who are able to celebrate the holiday season with them. Our Christmas Angel program provides gifts during the holidays to those who would otherwise have none. Each year, we are blessed with enough “Angels” to ensure that everyone we support is able to enjoy a wonderful holiday season, and our thanks go out to all those “Angels” who support this initiative.

We have also been very fortunate to be included in the Pack-A-Bag for a Friend Foundation initiative once again this past year. Again, our community is helping us to ensure that the needs of all those that we support are met, and our SIL Individuals receive a beautiful pack including some of the basics like PJ’s, Hats, Mitts, personal care items and much more! We’d like to offer a sincere thank you to Pack a Bag for always including us!

Lastly, in celebration of the National AccessAbility month, we began our “All Decked Out” campaign last spring. With our weeklong campaign, we received a strong donation response from our community. We finished off the week with our Voice Committee taking the lead on a Car Wash and Hot Dog BBQ. With the funds raised from this event, we were able to build a beautiful new deck at our Ontario Street location for the residents to enjoy their backyard to it’s fullest.

All of us at CLNH are grateful for the incredible community that surrounds us. To all who support our fundraising efforts, please know how much you make a positive difference in the lives of all those that we support. We wouldn’t be here without all of you!

Respectfully submitted by,  
Stewart Chantler, Chair of Fundraising Committee  
Board of Directors





# Ray Forde Memorial Golf Tournament

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# Ray Forde Memorial Golf Tournament

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# Mary McDuffe Memorial Bonspiel

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# All Decked Out! Car Wash

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# INCLUSIVE SUPPORTS REPORT

Inclusive Supports (IS) has experienced a great deal of expansion over the last couple of years due to the changing needs of our community. Inclusive Supports provides residential/treatment, recreational and educational services to individuals who have been diagnosed with severe and complex behavioral disorders. Most of the individuals we support are also on the autism spectrum. These individuals represent approximately 8% of the population of people with developmental disabilities. IS consists of 6 residential homes representing 4 stages of treatment. Stages of treatment include the following:

Stage 1: Assessment and establishing the ability to provide instruction and learning

Stage 2: Introduction to communication and other supportive learning strategies

Stage 3: Skill acquisition and behavioral stabilization

Stage 4: Skill acquisition and generalization of skills to community places and spaces. Maintenance of learned strategies to manage behavioral disturbances.

Inclusive Supports is based on a collaborative, multidisciplinary model of support that includes the following programs:

- Treatment Home that provides supports to 5 individuals
- 5 Step-Down homes that represent various stages of treatment supporting 21 individuals
- Safe Bed and Respite program which provides 2 beds
- Supported Independent Living Services and Alternative Housing
- Hub Program/S.T.E.P. (Specialized Treatment and Education Program)
- 4 levels of leadership training

## INCLUSIVE SUPPORTS (continued)

Individuals we support accessing treatment have the opportunity to move to homes that best meet their needs. Some individuals are able to find their niche within Coordinated Supports while others may find their permanent niche at one of our Step-Down homes. Other individuals will graduate to some form of alternative housing designed specifically to meet their needs. We are proud to share that we have at least one individual graduating from one stage of treatment to another at least every 6 months. This also allows us to bring new individuals in for treatment based on our ability to create new spaces. Over the past year, 2 individuals graduated in to Coordinated Services. We have 3 individuals waiting to graduate from Clayhill and 5 individuals ready to move on to alternative housing from Mouthy Cres. Finding suitable housing currently is a barrier as well as being able to staff additional residential programs. We have welcomed 4 new individuals into our treatment programs during this past year.

Alternative Housing and Supported Independent Living is another area where we expect to see growth this coming year. We have to be creative to find housing where we are “thinking outside of the box “ to support individuals by partnering with other community services and technology.

Our Safe Bed and Respite Program opened in July 2022. This is an amazing program which bridges the gap of desperately needed respite for families within Halton region. Our respite program caters to individuals who have complex behavioral needs. We provide a fun filled camp like setting with a full day of activities using daily activity schedules. Individuals and their families have access to behavioral assessment and strategies to assist with the respite stay, recommendations for future placement and strategies for the family to use at home if desired. We have been able to meet the respite needs of over 20 families in our community this calendar year, despite having to close for almost 6 months due to a serious staffing shortage. This is a regionally funded program which is desperately needed in our community. We also see the potential of a great deal of growth for this program in the future.

## INCLUSIVE SUPPORTS (continued)

The HUB (now STEP) program has recently undergone a revitalization and updating of its services over the past few months. The HUB has been rebranded to: STEP (Specialized Treatment and Education Program). We have introduced 2 new Recreational Program Leads, who assist with community-based program planning. STEP changes activities seasonally. One of our favourite summer activities is our Fishing and Paddling program at Fairy Lake. All activities are based on the 5 pillars of learning. STEP runs 7 days per week, encompassing most the days and early evenings. We have been able to offer a Fee for Service access to STEP, providing day treatment to 1 individual. We hope to expand Fee for Service opportunities for individuals living at home in the near future with the goal of keeping people at home with families longer by offering day treatment and parent respite.

We endured a severe staffing shortage that resulted in closing down one residence and our Safe Bed/Respite program from December 2022 to April 2023. To assist with staff retention, we have developed a more comprehensive training program for our staff. We have introduced bench marks to ensure that all staff are trained to a standardized level. We have developed a clear process for staff Professional Development with opportunities to learn leadership skills and try new assignments. Since last year we have added the following new positions to our leadership team:

- Clinical Team: 3 Clinical Leads and a Clinical Manager
- We continue to have 2 Behavior Therapists on a consulting basis from Pryor Linder & Associates
- STEP Program: 2 Recreational Leads
- 4 Program Leads
- 132 Trainee positions for Support Worker 4's
- 3 Trainee positions for Program Leads



## INCLUSIVE SUPPORTS (continued)

I would like to take this opportunity to thank all of our staffing teams and our leadership team for all of their creativity, flexibility and resilience that they have demonstrated over the past year. Inclusive Supports is ever-changing and evolving. The work is physically demanding and we try to create fun and education for all. Without these dedicated teams we would not be able to offer the creative opportunities in service delivery to the people we support. We are well positioned to provide the creative services that will be needed in the future.

Respectfully submitted by,  
Jan Crowe McManus  
Director of Inclusive Supports

“Together We Are better”







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# Inclusive Supports





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# Inclusive Supports





# COORDINATED SUPPORTS REPORT

The past year has brought about many changes within Coordinated Supports. Despite the lingering challenges of the COVID-19 Pandemic, we continued to grow and evolve and find new, innovative ways to ensure that the people supported are living their best lives.

We have slowly phased out our Virtual Programming as individuals are fully back out in their communities, participating in a variety of recreational, learning and volunteering activities. They are making new connections or reconnecting with some of our existing community partners like Purple Stage Door, Glen Fitness, Re-Store, Art Academy, Meals on Wheels, Food4Kids, Food for Life, and Fit Dance, to name only a few.

Continued growth comes with the need for more space. We are very excited to have acquired the unit which was previously rented by Fighting Griffin Martial Arts at our Head Office @ 917 Nipissing Rd. Renovations are currently underway with hopes of moving the Day Programs from 310 Main Street in the coming months. In Georgetown we were able to acquire the use of more space at the Norval United Church.

This past year, two of our Managers moved on to other employment opportunities. Long time CLNH employee Kelly Little stepped into the role of Residential Manager, successfully working with a dedicated team of Coordinators to oversee 10 of our residential homes in Milton, Georgetown and Acton. Seasoned CLNH Manager Paula Woods, and her team of skilled Coordinators and staff are busy overseeing our Day Programs, Fee for Service/Transitions, Employment/Volunteering and Project Search. All 6 of this year's interns from Project Search graduated this past June and our Skills Trainers will be working with 6 new post-secondary graduates as they embark on their employment internship at Milton District Hospital this Fall.

## COORDINATED SUPPORTS (continued)

This past June many individuals who participate in our Day Supports in Milton and Georgetown came together at the Norval United Church to showcase their talents at our 1st Annual “CLNH Has Got Talent” Show. It was so much fun and such a success that they are already planning for next year, so stay tuned!

On August 16th, CLNH staff and supported individuals, along with members of the Halton Police YIPI (Youth in Policing Initiative) program congregated for a day of games, activities and a BBQ at our Clayhill Road property. This annual event has been on hold for the past few years so it was great to see everyone together again having a good time.

There will no doubt be new challenges and hurdles in the coming year, but I am fortunate to work with a great team of dedicated people, so I remain optimistic and hopeful as we forge ahead, together creating “New Beginnings” at CLNH.

Respectfully submitted by,  
Carolyn Suitor  
Director of Coordinated Supports



# Coordinated Supports

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# Coordinated Supports



# VOICE COMMITTEE REPORT

After a very long hiatus from in person meetings and events, the CLNH Voice Committee were able to resume our regular, in-person monthly meetings as of fall 2022, and we were able to plan some truly fun events for our Agency.

The Voice Committee changed directions as we emerged from the pandemic, and last fall we created the “VCRC” (Voice Committee Rec Committee). The VCRC includes 15 individuals from all across CLNH, who meet monthly to discuss and plan events which are open to all those in service with CLNH.

We began our year with the COVE Virtual Conference last November. In partnership with CL Oakville, CL Burlington, Central West, we hosted a day of educational programming including: a special Opening Ceremony with Adam van Koeverdan, a workshop with Aiden Lee – Artist and Human Advocate, Information from Kristi White – Indigenous Children’s Author/Publisher and advocate, Holly Lobbezoo @ DramaWay and a session with Lori McConnell – Fun Fearless Females. This was a well attended event, but we do hope to be able to plan another in-person conference in Spring of 2024.

Thanks to an incredible donation, a group of 30 individuals were able to head downtown to enjoy a box at a Leaf’s game. The pizza and chicken wings were enjoyed as much as the entertainment on the ice!

The VCRC also hosted a Virtual Halloween event, an in-person Christmas Drop In, a Cooking Party in January, attended multiple Brampton Honey Badger games (with a special shout out to the Honey Badgers organization for inviting us back again and again!) and went to see the Argo’s back in the fall along with Mississauga Steelheads vs Peterborough Pete’s in March. We are huge sports fans, and love heading out to live games/events.



## VOICE COMMITTEE (continued)

The VCRC were very excited to take on the huge role of planning the Car Wash and BBQ Fundraiser in partnership with the CLNH All Decked Out Campaign. Members of the VCRC wrote letters then delivered them in person to local Georgetown Business asking for donation supplies towards the BBQ and Carwash. Their successful campaigning collected enough hot dogs, buns, condiments, pop, soap and car wash supplies to host an amazing day! They created incredible posters to put up around town, and we had dozens of volunteers that day who worked hard to ensure the cars were well cleaned and that the BBQ was always hot and ready for our participants. This event not only raised over \$1600, we also had amazing feedback from those who brought their cars over, creating a stronger bond with our Georgetown community.

We look forward to next year, so that we can continue to plan events for our agency and keep open lines of communication so that every individual within CLNH feels comfortable to share ideas, feelings and events in a safe and supported environment.

Respectfully submitted by,  
Julia Botnick  
Executive Coordinator and VCRC Staff Lead





COMMUNITY LIVING  
North Halton

# Voice Committee



# Child & Family Services

## Highlights in Child and Family Services

From April 2022 to March 2023, CFS continued to strive to provide excellent service and support to families and their children. Some of our programs continued within a hybrid service delivery model as did many of our partners in the community.

CFS continues to enhance and expand programs and supports to children and youth in our community. We have demonstrated the ability to transform and adapt to the shift in OAP “Core Clinical Services” for families, to use their child’s budget to purchase services.

Like many other organizations and businesses, we faced significant challenges with recruiting and hiring for our staff teams. However, we anticipate growth and development in the coming year to better service the community and offer more opportunities for staff.

CFS staff continuously display their passion and dedication to working with children, youth and their families in our community.

In our **Ontario Autism Program (OAP)** we began to work within a hybrid service delivery model. The clinicians continued to support clients through Core Clinical Services, Foundational Family Services and Legacy Clients. We continued to build our expansion of service offerings to our community. We also launched our Entry to School Program in March 2022.

In our **Inclusion Services Program**, our Manager, Evelyn Bursey, and her team of Resources Consultants began working within a hybrid service delivery model. They continued to visit child care centres to provide support to educators managing diverse needs in their classrooms. We continued to work closely and collaboratively with our Halton partners to build the coaching model practice, the F-words: The International Classification of Functioning, Health, and Disabilities (ICF) through CanChild as well as a continued framework for Early Years Mental Health, to name a few.

## Child & Family Services (continued)

**Recreation and Leisure Programs** continued to provide respite programs to children and youth and their parents/caregivers in our community. Staffing this program has been challenging, as we've experienced a lack of interest in people applying for part-time positions. Fortunately, the staff team that remained thrived in energy, creativity and dedication to our programs and the clients we support.

**Community Intervention Program (CIP)** In March 2023, the Halton Region announced that they will not resume funding for the CIP program. CFS looks forward to a new year of growth, development and expansion of services to meet the needs of our community.

### ***Program Overview***

#### **Inclusion Services:**

*Inclusion Services provide consultative services and supports to families and educators in licensed child care programs, nursery schools, or private home child care in the community, as well as in before-school and after-school programs for children from birth to 12 years of age. The service is voluntary, family centred, and based on best practices. Services can be accessed when developmental concerns are identified. No diagnosis is required.*

**Total number of children and family/caregivers served this year: 262**

#### **Recreation and Leisure Programs:**

##### ***Saturday Centre (Five programs in Milton and Georgetown):***

*This program provides opportunities for school aged children and youth ages 5 to 21 years old with a developmental disability, to participate in an enjoyable and friendly recreation program and offers respite for their family/caregivers. The program runs from September to June, nineteen Saturdays a year, 5 ½ hours per Saturday.*

**Total number of children/youths served this year: 18**



# Child & Family Services (continued)



## ***Camps (Milton and Georgetown):***

*Camp is offered seven weeks, full days in the summer for children and youth ages 5 years to 21 years old with a developmental disability. Crafts, games, swimming, indoor and outdoor activities are all offered with the participants' individual needs taken into consideration.*

**Total number of children/youths served this year: 17 (4 out of 17 required additional staffing support)**

## ***Friday Friends (Milton and Georgetown):***

*An enjoyable program created especially for young adults from 21 to 25 years old with developmental disabilities to participate in social activities and develop friendships in a fun and supportive environment. The program runs twice per month from September to June.*

**Total number of individuals served this year: 8**

## ***Drop In (Milton and Georgetown):***

*A program for adults 35 years old and up with developmental disabilities to gather in an informal, supportive, and friendly atmosphere to enjoy various recreational activities and social opportunities. The program runs weekly all year round.*

**Total number of individuals served this year: 17**

## **After-School Respite Program:**

*This program provides quality after-school care for children and youth ages 5 years to 21 years old with a developmental disability, a safe environment to relax, and engage in stimulating leisure activities. The program runs from September to June, Monday to Friday, from 3 pm to 8 pm, including PD days. Location is in Milton, and transportation is provided to those who attend from Georgetown.*

**Total number of children/youths served this year: 7 (3 out of 7 required additional staffing support)**

## Child & Family Services (continued)

### **Ontario Autism Program (OAP)/Applied Behavioural Analysis:**

***Fee for Service:*** All services are eligible to be purchased with a Childhood Budget or Interim One-Time Funding through the Ontario Autism Program. Services will be provided by a clinical team, which includes a Board-Certified Behaviour Analyst (Clinical Supervisor), Behaviour Therapists, and Behaviour Therapist Assistants. Supports will include but are not limited to: Behavioural Consultation and Assessments, 1:1 and Group Behavioural Intervention Sessions, Parent/Caregiver Supports and Training. Other supports include Workshops, Social Groups, Consultations with School Personnel and Other Professionals, Behaviour Based Respite, and Camps.

**Foundational Family Services:** Supports capacity building for families to support their child's learning and development (Family Resources and Clinic Days, Brief Targeted Consultation, Caregiver Workshops, and Coaching Sessions, Family and Peer Support, and Transition Support).

Services are available to all families in the Ontario Autism Program at any time and are based on a family's changing needs over time. Services will be offered in a variety of ways, including virtual support. Services are available to families at no cost.

### **OAP - Entry to School Program:**

An initiative through the needs-based OAP that CFS is participating in with ROCK (Reach Out Centre for Kids), Woodview Mental Health & Autism Services, and ErinoakKids as our Lead partner. The Entry to School (ETS) supports families with children ages 3 to 5 who are entering school for the first time.

The program includes:



## Child & Family Services (continued)

A six-month group-based skill-building program focusing on building skills that prepare children to enter school and transition supports for children when they begin school for up to six months.

Our group-based skill-building program has a ratio of 1 clinician and 1 Early Childhood Educator to 8 children, and each child will access 15 hours per week; 9-12 or 1-4 Monday to Friday for 6 months.

The curriculum for this program will focus primarily on the Early Start Denver Model. Transition supports in collaboration with local school boards and includes up to 6 months of service.

Respectfully submitted by,

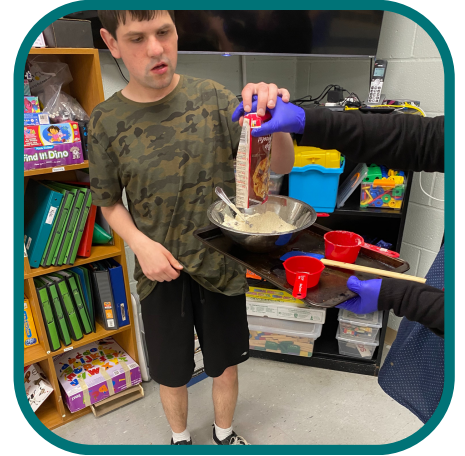
Angel Zuzic,  
Director, Child and Family Service





# Child & Family Services

COMMUNITY LIVING  
North Halton







# Child & Family Services

COMMUNITY LIVING  
North Halton



# EQUITY, DIVERSITY & INCLUSION



## **Introduction:**

The Equity, Diversity & Inclusion (EDI) Committee made significant strides in promoting diversity and inclusivity within our organization in 2023. With the committee's growth to 12 dedicated members, including Sheldon Samlall (Chair), Tatjana Vangjeli, Heidi Bergermann, Jessica Lee, Carrie LeClaire, Vriti Bajaj, Sophia Tate, Elizabeth Stenning, Antonia Liapis, Jan Anders, Charlotte Plange, and Rachel Edgar, we were able to successfully execute various initiatives and foster an inclusive work environment.

## **Partnership with Halton Multicultural Council Connections:**

In 2023, the EDI Committee established a valuable partnership with Halton Multicultural Council Connections. This partnership enabled us to conduct an organizational audit, assessing our current practices, policies, and systems through an EDI lens. Based on the findings, we developed customized courses on EDI for CLNH as a whole, ensuring that our Organization prioritizes inclusivity at every level.

## **Collaboration with Halton Equity and Diversity Round Table:**

We formed a collaborative relationship with the Halton Equity and Diversity Round Table, further expanding our reach and impact in promoting diversity and inclusion. Through this partnership, we engaged in workshops, shared best practices, and actively contributed to community discussions on EDI. The collective efforts of both organizations brought about positive changes not only within CLNH but also in the wider community.

## **Informational Communications:**

Recognizing the importance of knowledge and awareness, the EDI Committee disseminated over 100 Informational Communications throughout 2023. These communications aimed to educate all about religious holidays, cultural celebrations, and significant dates celebrated by diverse communities worldwide. By sharing this information, we fostered a greater understanding and appreciation for different cultures and traditions within our organization.

## EDI (continued)

### **Guest Speaker Series:**

We had the privilege of inviting three guest speakers to CLNH in 2023. These speakers addressed important topics such as Black History, Developmental Disabilities, and Language. The guest speaker series provided valuable insights, sparked meaningful conversations, and raised awareness about the experiences and challenges faced by marginalized communities. These sessions helped create a more inclusive and empathetic work environment.

### **Conclusion:**

In 2023, the EDI Committee achieved notable accomplishments in advancing Equity, Diversity, and Inclusion within CLNH. Through strategic partnerships, organizational audits, educational courses, and informative communications, the Committee successfully fostered a more inclusive workplace culture. By inviting guest speakers to discuss important topics, they facilitated meaningful dialogue and learning opportunities. The dedication and efforts from this committee have had a positive and lasting impact on our Organization, paving the way for a New Beginning in diversity and inclusivity at CLNH.

Respectfully submitted by:

Sheldon Samlall

Integrated Marketing Specialist & Chair of EDI Committee

# RISK MANAGEMENT & OPERATIONAL SUPPORT

In January 2023, the Ministry of Children, Community and Social Services (MCCSS) conducted their annual compliance visit. The basis of their visit was to resume “pre-pandemic” compliance measures that were put on hold due to COVID-19. The 2020/2021 unannounced inspections had a total of 86 indicators that were reviewed, this past January a total of 279 indicators were reviewed at 6 out of 16 of our homes.

We will strive to improve on certain areas such as supervisor feedback with staff on incident reporting, enabling more options in our AIMS database and working on repetitive goals with our Individual Support Plans.

The positive highlights of the review were that our homes continue to focus on being person-centred and the right fit for the individuals we support. The maintenance department worked hard with their quick turnaround on small items that needed to be addressed and the Ministry took note of this and commented positively. Thanks to Chris and Gary for their on-going hard work! We have advanced our data metrics so that we can analyze and report upon issues in a timelier fashion. This work allows us to maintain the integrity and accountability for the organization to meeting operational excellence.

## **COVID-19 Response Measures**

As the COVID-19 Pandemic continued throughout the year, the COVID Management Team continued to meet weekly to remain up to date on Ministry, Public Health and government responses.



## RISK MANAGEMENT (continued)

The year in review for COVID-19 saw increased access of booster shots for staff, individuals supported and families. The widespread use of Rapid Antigen Testing (RAT) allowed for us to maintain safe staffing levels in our homes and programs. We saw the Day Support programs re-open with full access to community wide events and more homes and people slowly integrating back into daily routines.

Learning to live with COVID-19 and the unknown risks that it presented daily, I am certain with our regular inspections for compliance and Health & Safety, we will be able to pursue our ongoing commitment to keep the people we support healthy & safe.

Respectfully submitted by,  
Paula Woods  
Manager, Operational Supports and Compliance



# SERVICE AWARDS FOR PEOPLE SUPPORTED

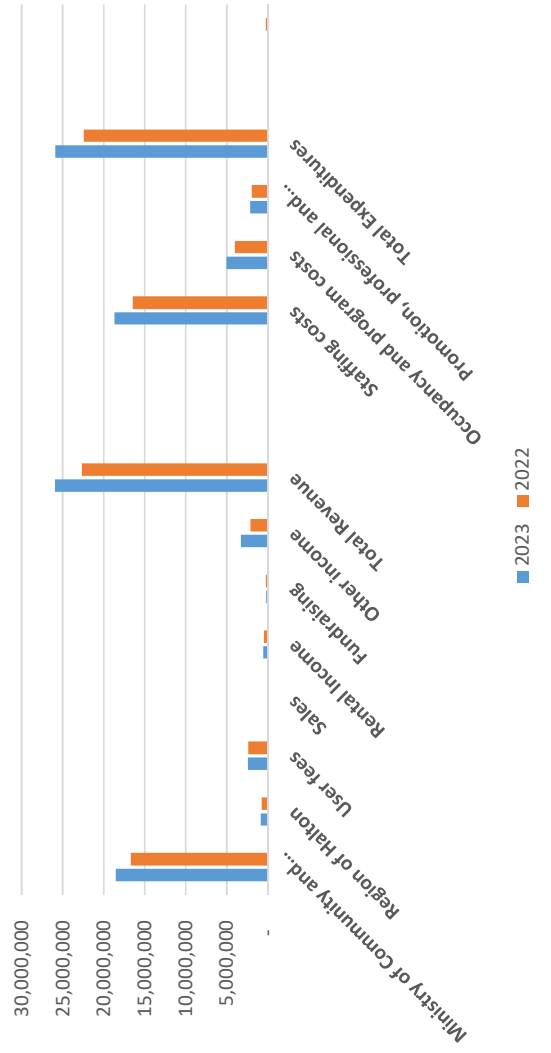
Nicholas Balram - 5	Tom Phillips - 15
Braden Domingos - 5	Pablo Ramirez - 15
Matthew Forsyth - 5	Cal Simpson - 15
Joshua McGregor Durarte - 5	Andrea Terlecki - 15
David Sorrentino - 5	Ryan Twiss - 15
Bethan Winter - 5	Adriene Dewhirst - 20
Brittany Anderson - 10	BJ Hall - 20
Jeremy Carroll - 10	David Hill - 20
Elise Durno - 10	Peter Laing - 20
Jennifer Frank - 10	Catherine McGowan - 20
David Goeree - 10	Kelly Mitchell - 20
Brent Haldenby - 10	Brandie Myers - 20
David Kemper - 10	Lee Snow - 20
Jason Kilgannon - 10	Garry Victoria - 20
David Laidlaw - 10	Tom Berg - 25
Jan Maka - 10	Lyrssa Cantwell - 25
Mike Marshall - 10	Lisa Galbraith - 25
Mary McDonald - 10	John McDuffe - 25
Tori Ranson - 10	Joanne Thomson - 25
DJ Ricciuto - 10	Patricia Forde - 30
Lorne Smith - 10	Colin Key - 30
Cameron South - 10	Leslie Mininch - 30
Betty-Jo Fendley - 15	Ellen Schouwstra - 30
Lisa Gilbank - 15	Connie Connelly - 35
Jennifer Kim - 15	Betty Ann Elliott - 35
William MacNeil - 15	Wanta Martin - 35
Craig MacPhee - 15	Ken McFarland - 40
Andrew McPherson - 15	Shirley Carroll - 45
Barb Newell - 15	John Ritchie - 45

### Financial Summary for the fiscal year ended March 31, 2023

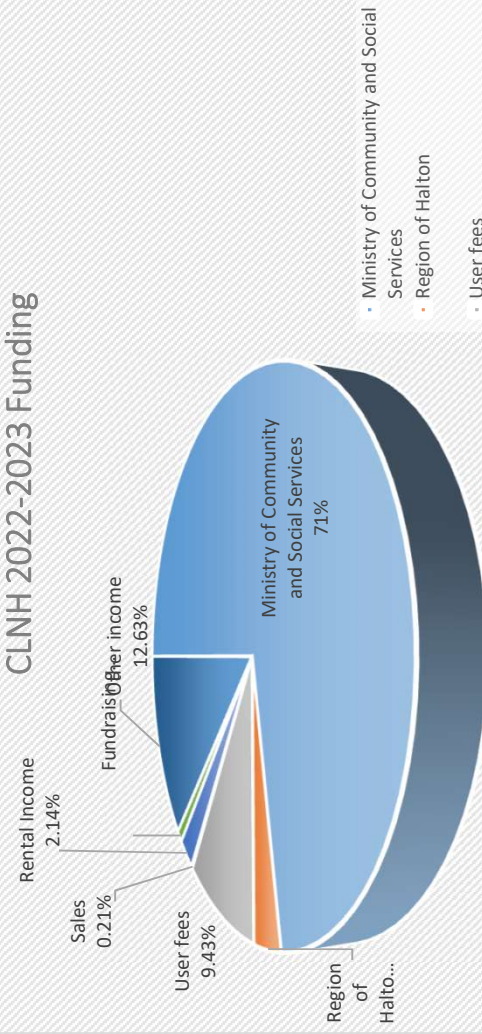
(with comparison as at year ended March 31st, 2022)

Revenue	2023	2022
Ministry of Community and Social Services	18,538,469	16,690,374
Region of Halton	873,331	743,705
User fees	2,448,785	2,351,734
Sales	53,635	62,469
Rental Income	554,710	480,361
Fundraising	210,092	230,101
Other income	3,277,446	2,117,243
<b>Total Revenue</b>	<b>25,956,468</b>	<b>22,675,987</b>
<b>Expenditures</b>		
Staffing costs	18,669,334	16,454,235
Occupancy and program costs	5,053,794	4,036,014
Promotion, professional and other	2,168,890	1,956,438
<b>Total Expenditures</b>	<b>25,892,017</b>	<b>22,446,687</b>
<b>Net surplus/(deficit)</b>	<b>64,451</b>	<b>229,300</b>

### Financial Summary for the Fiscal Year Ended March 31, 2023



### CLNH 2022-2023 Funding





# APPENDIX “A”



Financial Statements

Community Living North Halton

March 31, 2023



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## Independent Auditor's Report

To the members of  
Community Living North Halton

### Qualified opinion

We have audited the financial statements of Community Living North Halton (the "Organization"), which comprise the statement of financial position as at March 31, 2023, and the statements of revenue and expenses, changes in net assets, and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, except for the effects of the matter described in the Basis for qualified opinion section of our report, the accompanying financial statements present fairly, in all material respects, the financial position of the Organization as at March 31, 2023, and its results of operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

### Basis for qualified opinion

In common with many not-for-profit organizations, the Organization derives revenue from fundraising activities, the completeness of which is not susceptible to satisfactory audit verification. Accordingly, verification of these revenues was limited to the amounts recorded in the records of the Organization. Therefore, we were not able to determine whether any adjustments might be necessary to fundraising revenue, excess of revenues over expenses, and cash flows from operations for the years ended March 31, 2023 and 2022, current assets as at March 31, 2023 and 2022, and net assets as at April 1 and March 31 for both the 2023 and 2022 years. Our audit opinion on the financial statements for the year ended March 31, 2022 was modified accordingly because of the possible effects of this limitation in scope.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our qualified opinion.

### Other matter

Our audit was conducted for the purposes of forming an opinion on the financial statements taken as a whole. The supplementary information included in the Schedules are presented for purposes of additional information and is not a required part of the financial statements. Such information has been subjected to the auditing procedures applied, only to the extent necessary to express an opinion, in the audit of the financial statements taken as a whole.

### Responsibilities of management and those charged with governance for the financial statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the

# Independent Auditor's Report (continued)

Organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Organization's financial reporting process.

## **Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

*Grant Thornton LLP*

Halton Hills, Canada  
July 14, 2023

Chartered Professional Accountants  
Licensed Public Accountants

# Community Living North Halton

## Statement of Revenue and Expenses

Year ended March 31

2023

2022

	2023	2022
<b>Revenue</b>		
Allocated Central Administration (Schedule 1)	\$ 1,658,700	\$ 1,300,624
Residential Services (Schedule 2)	16,173,407	14,582,534
Employment Supports (Schedule 3)	157,817	140,181
Supported Independent Living (Schedule 4)	906,111	797,872
Community Participation Supports (Schedule 5)	2,361,605	2,173,289
Minor Capital (Schedule 6)	65,978	219,966
Children's Services (Schedule 7)	873,331	729,717
Leisure and Recreation Programs (Schedule 8)	92,612	172,980
Fee for Service (Schedule 9)	1,034,269	240,476
Fundraising and Other (Schedule 10)	205,092	230,101
Passports (Schedule 11)	825,261	797,453
ASD Respite (Schedule 12)	137,636	176,353
Rental Income (Schedule 13)	457,727	480,361
Lunch Box Cafe and Conference Centre (Schedule 14)	88,180	153,954
Applied Behavioural Analysis (Schedule 15)	918,742	407,374
	<u>25,956,468</u>	<u>22,603,235</u>
<b>Expenditures</b>		
Allocated Central Administration (Schedule 1)	1,658,952	1,294,973
Residential Services (Schedule 2)	16,173,407	14,582,534
Employment Supports (Schedule 3)	157,817	140,181
Supported Independent Living (Schedule 4)	906,111	797,872
Community Participation Supports (Schedule 5)	2,361,605	2,173,289
Minor Capital (Schedule 6)	65,978	219,966
Children's Services (Schedule 7)	873,331	793,013
Leisure and Recreation Programs (Schedule 8)	137,673	106,910
Fee for Service (Schedule 9)	1,034,269	246,127
Fundraising and Other (Schedule 10)	94,806	112,822
Passports (Schedule 11)	825,261	797,453
ASD Respite (Schedule 12)	137,636	176,353
Rental Income (Schedule 13)	309,619	260,735
Lunch Box Cafe and Conference Centre (Schedule 14)	236,809	264,334
Applied Behavioural Analysis (Schedule 15)	918,742	407,374
	<u>25,892,016</u>	<u>22,373,936</u>
Excess of revenue over expenses before other income (expenses)	<u>64,452</u>	<u>229,299</u>
<b>Other income (expenses)</b>		
Principal portion of loan repayments	253,881	232,066
Amortization of refundable provincial grants	43,704	43,704
Amortization of deferred capital contributions	115,252	122,057
Amortization of property and equipment	(442,402)	(455,878)
	<u>(29,565)</u>	<u>(58,051)</u>
Excess of revenue over expenditures	<u>\$ 34,887</u>	<u>\$ 171,248</u>

See accompanying notes and schedules to the financial statements.

## Community Living North Halton

### Statement of Changes in Net Assets

Year ended March 31

	Operating fund	Invested in property and equipment	Total 2023	Total 2022
Balance, beginning of year	\$ (2,493,504)	\$ 3,317,777	\$ 824,273	\$ 653,025
Excess (deficiency) of revenue over expenditures	331,790	(296,903)	34,887	171,248
Investment in property and equipment (Note 12)	<u>(288,148)</u>	<u>288,148</u>	<u>-</u>	<u>-</u>
Balance, end of year	\$ <u>(2,449,862)</u>	\$ <u>3,309,022</u>	\$ <u>859,160</u>	\$ <u>824,273</u>



# Community Living North Halton Statement of Financial Position

March 31

2023

2022

## Assets

### Current

Cash	\$ 1,021,339	\$ 1,387,633
Accounts receivable	632,011	363,938
Prepaid expenses	119,083	36,803
Due from related party (Note 5)	-	4,057
Grants receivable	272,832	308,014

2,045,265 2,100,445

### Long-term

Property and equipment (Note 3)	8,747,965	9,051,260
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\$ 10,793,230 \$ 11,151,705

## Liabilities

### Current

Accounts payable	\$ 2,837,864	\$ 2,640,104
Unearned revenue	455,609	689,539
Due to related party (Note 5)	24,236	-
Current portion of long-term debt (Note 6)	254,489	265,492

3,572,198 3,595,135

### Long-term

Long-term debt (Note 6)	4,361,161	4,600,994
Refundable provincial grants (Note 7)	823,293	866,997
Deferred capital grants (Note 8)	1,177,418	1,264,306

6,361,872 6,732,297

9,934,070 10,327,432

## Net assets

Operating fund	(2,449,862)	(2,493,504)
Invested in property and equipment	3,309,022	3,317,777

859,160 824,273

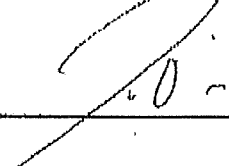
\$ 10,793,230 \$ 11,151,705

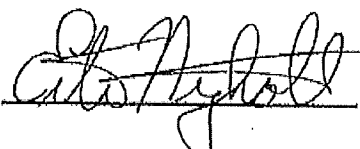
Commitments (Note 9)

Lease commitments (Note 10)

Contingent liabilities (Note 11)

On behalf of the Board

  
\_\_\_\_\_ Member

  
\_\_\_\_\_ Member

# Community Living North Halton

## Statement of Cash Flows

Year ended March 31

2023

2022

### Operating

Cash received from provincial subsidies	\$ 18,931,857	\$ 14,673,714
Cash received from regional subsidies	1,014,404	743,705
Cash received from user fees	2,333,840	2,351,734
Cash received from sales	88,180	62,469
Cash received from other income sources	1,374,202	3,469,010
Cash received from government assistance	5,522	164,345
Cash paid for personnel	(18,384,214)	(16,376,360)
Cash paid for premises	(2,199,360)	(2,013,559)
Cash paid for other operating expenses	(3,212,781)	(1,639,790)
	<u>(48,350)</u>	<u>1,435,268</u>

### Financing

Repayment of long term debt	<u>(250,836)</u>	<u>(260,085)</u>
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### Investing

Advances to related party	28,293	(21,311)
Purchase of property and equipment	<u>(95,401)</u>	<u>(126,741)</u>
	<u>(67,108)</u>	<u>(148,052)</u>

(Decrease) increase in cash	(366,294)	1,027,131
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### Cash

Beginning of year	<u>1,387,633</u>	<u>360,502</u>
End of year	<u>\$ 1,021,339</u>	<u>\$ 1,387,633</u>

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# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

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### 1. Nature of operations

Community Living North Halton is an organization providing support and services to people with developmental disabilities. Community Living North Halton is incorporated under the Ontario Corporations Act as a not-for-profit organization and is a registered charity under the Income Tax Act.

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### 2. Significant accounting policies

These financial statements are prepared in accordance with Canadian accounting standards for not-for-profit organizations. The significant accounting policies are detailed as follows:

#### Fund accounting

The Organization follows the deferral method of accounting and reports on a fund accounting basis.

The operating fund reports the revenue from grants, rents, donations and other fundraising activities and expenditures related to the operations and administration of the Organization.

The Invested in property and equipment fund represents amounts set aside for the investment in property and equipment. This fund reports any revenue and expenditures directly related to the acquisition or sale of property and equipment. It also reports the amortization expense on such assets.

Revenue and expenses of all funds are recorded on the modified accrual basis, whereby they are reflected in the accounts in the period in which they have been earned and incurred respectively, whether or not such transactions have been settled by the receipt or payment of money.

#### Financial instruments

The Organization considers any contract creating a financial asset, liability or equity instrument as a financial instrument, except in certain limited circumstances. The Organization accounts for the following as financial instruments:

- cash
- accounts receivable
- grants receivable
- accounts payable
- deferred grants
- long term debt
- refundable provincial grants
- deferred capital grants

A financial asset or liability is recognized when the Organization becomes party to contractual provisions of the instrument.

The Organization initially measures its financial assets and financial liabilities at fair value, except for certain non-arm's length transactions.

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# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

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### 2. Significant accounting policies (continued)

#### Financial instruments (continued)

Financial assets or liabilities obtained in related party transactions are measured in accordance with the accounting policy for related party transactions except for those transactions that are with a person or entity whose sole relationship with the Organization is in the capacity of management in which case they are accounted for in accordance with financial instruments.

The Organization subsequently measures its financial assets and financial liabilities at amortized cost.

Financial assets measured at amortized cost includes cash, accounts receivable and grants receivable.

Financial liabilities measured at amortized cost includes accounts payable, long term debt and refundable provincial grants.

The Organization removes financial liabilities, or a portion of, when the obligation is discharged, cancelled or expires.

Financial assets measured at cost are tested for impairment when there are indicators of impairment. Previously recognized impairment losses are reversed to the extent of the improvement provided the asset is not carried at an amount, at the date of the reversal, greater than the amount that would have been the carrying amount had no impairment loss been recognized previously. The amounts of any write-downs or reversals are recognized in net income.

#### Measurement uncertainty

Management reviews the carrying amounts of items in the financial statements at each balance sheet date to assess the need for revisions. Many items in the preparation of these financial statements require management's best estimate based on assumptions that reflect the most probable set of economic conditions and planned courses of action.

These estimates are reviewed periodically and adjustments are made to net income as appropriate in the year they become known.

Examples of significant estimates include:

- providing for amortization of property and equipment;
- the estimated useful lives of property and equipment;
- the allowance for doubtful accounts;
- accruals.

#### Interfund transfers

Interfund transfers not included in the annual budget or that are in excess of budgeted amounts are not recorded in the statements of operation; they are recorded in the related fund statements as additions and deductions, as applicable.



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# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

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### 2. Significant accounting policies (continued)

#### Property and equipment

Property and equipment are stated at cost less accumulated amortization. Property and equipment are amortized over their estimated useful lives at the following rates and methods:

Buildings	20 - 40 years Straight-line
Automotive	4 - 8 years Straight-line
Office equipment	5 years Straight-line

The Organization regularly reviews its property and equipment to eliminate obsolete items.

Property and equipment acquired during the year but not placed into use are not amortized until they are placed into use.

Property and equipment are tested for impairment when events or changes in circumstances indicate that an asset might be impaired. The assets are tested for impairment by comparing the net carrying value to its fair value or replacement cost. If the asset's fair value or replacement cost is determined to be less than its net carrying value, the resulting impairment is reported in the statement of revenue and expenditures. Any impairment recognized is not reversed.

#### Revenue recognition

The Organization follows the deferral method of accounting for grant and contribution revenues. Grants are recorded as revenue in the fiscal year in which the related expenditures are incurred. Unexpended grants are recorded as deferred revenue. Contribution revenues are recognized when received or receivable and the amount can be reasonably estimated and collection is reasonably assured.

Rental revenue is recognized in accordance with the terms of the lease agreements and collection is reasonably assured.

Fundraising and donation revenues are recognized in the period they are received.

Grants received for the purchase of property and equipment are deferred and recorded as revenue on the same basis as the amortization of the related property and equipment.

Government assistance is recognized when received or receivable in the year to which it relates.

#### Government grants

Government grants are recorded when there is reasonable assurance that the Organization has complied with, and will continue to comply with, all the necessary conditions to obtain the grants.

# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

### 2. Significant accounting policies (continued)

#### Refundable provincial grants

Government grants used to finance rental properties are amortized over the estimated useful life of the building on a straight-line basis of 40 years for the portion that relates to the purchase of the building. The portion of the grants allocated to the land portion of the purchase are charged directly to net assets.

#### Contributed services

A substantial number of volunteers contribute a significant amount of the time each year. Due to the difficulty of determining the fair value, contributed services are not recognized or disclosed in the financial statements.

### 3. Property and equipment

			2023	2022
	Cost	Accumulated Amortization	Net Book Value	Net Book Value
Land	\$ 2,142,044	\$ -	\$ 2,142,044	\$ 2,142,044
Buildings	9,611,906	3,203,310	6,408,596	6,683,425
Automotive	778,374	654,891	123,483	173,724
Office equipment	315,418	241,576	73,842	52,067
	<u>\$ 12,847,742</u>	<u>\$ 4,099,777</u>	<u>\$ 8,747,965</u>	<u>\$ 9,051,260</u>

The following assets included above are held for leasing purposes:

			2023	2022
	Cost	Accumulated Amortization	Net Book Value	Net Book Value
Commercial building	\$ 1,794,934	\$ 559,666	\$ 1,235,268	\$ 1,279,969
Residential buildings	<u>2,935,632</u>	<u>1,234,634</u>	<u>1,700,998</u>	<u>1,784,826</u>
	<u>\$ 4,730,566</u>	<u>\$ 1,794,300</u>	<u>\$ 2,936,266</u>	<u>\$ 3,064,795</u>

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## **Community Living North Halton Notes to the Financial Statements**

March 31, 2023

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#### **4. Bank overdraft**

The Organization has a \$1,000,000 revolving line of credit agreement with Bank of Montreal, of which \$11,069.30 was used as of March 31, 2023 (2022 - \$73,083). The line of credit is payable on demand, secured by a second fixed charge over 364 Meadowbrook and bears interest at the bank's prime lending rate plus 1.5%.

The Organization has a \$500,000 revolving line of credit agreement with Tandia Co-operative Banking, of which \$Nil was used as of March 31, 2023 (2022 - \$Nil). The line of credit is payable on demand, secured by certain properties of the Organization and bears interest at the bank's prime lending rate plus 1% (2022 - prime plus 1%).

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#### **5. Due from/to related party**

The Organization and Community Living North Halton Housing Corporation are related parties as they share common Management and Board of Directors. Community Living North Halton Housing Corporation is a not-for-profit organization, was incorporated on February 26th 1996 without share capital.

The amounts due to Community Living North Halton Housing Corporation are unsecured, non-interest bearing and have no specific terms of repayment.

Those transactions are in the normal course of operations and have been valued in these financial statements at the exchange amount which is the amount of consideration established and agreed to by the related parties.

# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

### 6. Long-term debt

	<u>2023</u>	<u>2022</u>
Bank of Montreal loan bearing interest at 4.54% (2022 - 3.80%) per annum, repayable in monthly blended payments of \$13,875 (2022 - \$13,025). The loan matures on February 28, 2027 and is secured by Nipissing Road property.	\$ 2,107,165	\$ 2,174,821
Bank of Montreal loan bearing interest at 3.69% per annum, repayable in monthly blended payments of \$4,321 (2022 - \$4,340). The loan matures on December 31, 2026 and is secured by 15597 Clayhill Road residence.	699,459	724,511
Bank of Montreal loan bearing interest at 3.01% (2022 - 3.01%) per annum, repayable in monthly blended payments of \$3,153 (2022 - \$3,066). The loan matures on July 1, 2025 and is secured by 12444 6th Line, Nasagaweya residence.	534,934	556,778
Bank of Montreal loan bearing interest at prime plus 1.75% per annum, repayable in monthly blended payments of \$3,594 (2022 - \$3,594). The loan matures on May 31, 2027 and is secured by first mortgage on the Todd Road property.	394,153	413,467
Bank of Montreal loan bearing interest at 4.54% (2022 - 2.64%) per annum, repayable in monthly blended payments of \$970. The loan matures on March 1, 2027 and is secured by first mortgage on the Pine Street residence.	94,425	102,526
Bank of Montreal loan bearing interest at 3.33% per annum, repayable in monthly blended payments of \$467 (2022 - \$452). The loan matures on June 1, 2026 and is secured by first mortgage on the Meadowbrook Drive residence.	76,677	79,701
Canadian Imperial Bank of Commerce loan bearing interest at 2.77% (2022 - 2.77%) per annum, repayable in monthly blended payments of \$1,182 (2022 - \$1,182). The loan matures on November 1, 2024 and is secured by first mortgage on the Highway 25 residence.	128,245	138,757
Canadian Imperial Bank of Commerce loan bearing interest at 2.77% (2022 - 2.77%) per annum, repayable in monthly blended payments of \$1,098 (2022 - \$1,117). The loan matures on October 15, 2024 and is secured by first mortgage on the Ontario Street residence.	130,597	140,040
Canadian Imperial Bank of Commerce loan bearing interest at 2.77% (2022 - 2.77%) per annum, repayable in monthly blended payments of \$967 (2022 - \$967). The loan matures on November 1, 2024 and is secured by first mortgage on the Casa Court residence.	104,961	113,544



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## Community Living North Halton Notes to the Financial Statements

March 31, 2023

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### 6. Long-term debt (continued)

Canadian Imperial Bank of Commerce loan bearing interest at 2.77% (2022 - 2.77%) per annum, repayable in monthly blended payments of \$925 (2022 - \$938). The loan matures on November 1, 2024 and is secured by first mortgage on the Comset Gate residence.	100,407	108,617
Canadian Imperial Bank of Commerce loan bearing interest at 2.77% (2022 - 2.77%) per annum, repayable in monthly blended payments of \$894 (2022 - \$894). The loan matures on November 1, 2024 and is secured by first mortgage on the 36 McGilvray residence.	97,086	105,024
Canadian Imperial Bank of Commerce loan bearing interest at 2.77% (2022 - 2.77%) per annum, repayable in monthly blended payments of \$819 (2022 - \$819). The loan matures on November 1, 2024 and is secured by first mortgage on the Valleyview Crescent residence.	88,941	96,214
Canada Mortgage and Housing Corporation loan bearing interest at 0.52% (2022 - 0.52%) per annum, repayable in monthly blended payments of \$1,011 (2022 - \$1,011). The loan matures on February 1, 2024 and is secured by first mortgage on the Weber Drive residence and a general assignment of rents.	11,077	23,151
Bank of Nova Scotia loan bearing interest at 4.19% per annum, repayable in monthly principal payments of \$356. The loan matures on November 14, 2024 and is secured by certain automotive equipment.	7,123	11,396
Bank of Nova Scotia loan bearing interest at 3.49% per annum, repayable in monthly blended payments of \$357. The loan matures on May 23, 2024 and is secured by certain automotive equipment.	1,938	6,219
Bank of Nova Scotia loan bearing interest at 3.49% per annum, repayable in monthly blended payments of \$353. The loan matures on May 31, 2024 and is secured by certain automotive equipment.	1,919	6,160
Bank of Nova Scotia loan bearing interest at 0% per annum, repayable in monthly blended payments of \$317. The loan matures on June 7, 2023 and is secured by certain automotive equipment.	950	4,750
Bank of Nova Scotia loan bearing interest at prime plus 1.5%, repayable in monthly principal payments of \$316 plus interest. The loan matures on May 23, 2024 and is secured by certain automotive equipment.	949	4,742

# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

### 6. Long-term debt (continued)

Bank of Nova Scotia loan bearing interest at 3.49% per annum, repayable in monthly blended payments of \$336. The loan was repaid during the year.	-	2,495
Royal Bank of Canada loan bearing interest at 3.99% per annum, repayable in monthly principal payments of \$702. The loan matures on February 23, 2024 and is secured by certain automotive equipment.	7,774	16,196
Royal Bank of Canada loan bearing interest at 3.99% per annum, repayable in monthly principal payments of \$476. The loan matures on July 7, 2025 and is secured by certain automotive equipment.	12,473	18,180
Bank of Nova Scotia loan bearing interest at 4.49% per annum, repayable in monthly principal payments of \$400. The loan matures on May 15, 2026 and is secured by certain automotive equipment.	<u>14,397</u>	<u>19,197</u>
	4,615,650	4,866,486
Amounts payable within one year	<u>(254,489)</u>	<u>(265,492)</u>
	<u>\$ 4,361,161</u>	<u>\$ 4,600,994</u>
Estimated principal repayments are as follows:		
2024	\$ 254,489	
2025	235,820	
2026	238,598	
2027	238,890	
2028	1,228,045	
Subsequent years	<u>2,419,808</u>	
	<u>\$ 4,615,650</u>	

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# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

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### 7. Refundable provincial grants

The Organization has received grants from the Province of Ontario for the purpose of establishing, operating and maintaining various premises both fully or proportionately.

The Organization, by virtue of the agreement, will not change the site, structure or use of, or sell, agree to sell, lease, mortgage, encumber, donate or otherwise dispose of all or any part of the premises, or use the premises for other than accommodating the program, without prior approval from the Province of Ontario.

The amounts funded for the buildings are amortized on a basis consistent with the amortization of the related building. Amounts funded for the land portion are recorded as a direct charge to net assets.

The grants are refundable to the Province in the event that the related residence is sold or used for a non-approved purpose. The total amount refundable to the Province is the proportionate share of the proceeds received on disposition of the property.

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### 8. Deferred capital grants

	<u>Opening balance</u>	<u>Revenue received</u>	<u>Revenue recognized</u>	<u>Closing balance</u>
Deferred capital grants	\$ 1,264,306	\$ 95,402	\$ 182,290	\$ 1,177,418

Deferred capital grants represent the unamortized amount of grants received for the purchase of property and equipment.

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### 9. Commitments

The Organization has guaranteed mortgages for Community Living North Halton Housing Corporation (a related party) in the amount of \$486,555 (2021 - \$522,830).

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### 10. Lease commitments

The Organization leases premises and is committed under the terms of lease agreements that expired on March 31, 2023. The lease is on month to month basis subsequent to year end until the renewed lease agreement is signed.

# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

### 11. Contingent liabilities

The Organization is contingently liable for the proportionate share owing on the refundable provincial grants received from the Province of Ontario upon disposition of the property.

The total grants originally received and the proportionate share of the Province is shown below:

	<u>2023</u>	<u>2022</u>
Valleyview Crescent (100%)	\$ 285,675	\$ 285,675
Ontario Street (100%)	331,110	331,110
Comset Gate (100%)	271,894	271,894
Highway 25 (62.5%)	250,000	250,000
Casa Court (100%)	431,192	431,192
McGilvray Crescent (100%)	397,701	397,701
Pine Street (100%)	148,351	148,351
Meadowbrook Drive (48.9%)	126,740	126,740
	<u>\$ 2,242,663</u>	<u>\$ 2,242,663</u>

Upon ultimate sale of each residence, the proceeds received must be paid to the Province of Ontario based on this proportionate share. Of these amounts, \$823,293 (2022 - \$866,997) are showing as the unamortized balance.

The Organization is involved in several arbitrations and claims arising in the normal course of business operations regarding union grievances. The outcome of these arbitrations and claims are uncertain and cannot be estimated with any degree of certainty. Management has accrued their best estimate relating to these arbitration and claims. Management does not believe that the outcome will have a material impact on its financial position, results of operations or liquidity.

### 12. Investment in property and equipment

	<u>2023</u>	<u>2022</u>
Property and equipment	\$ 8,747,965	\$ 9,051,260
Amounts funded by long term debt	(4,615,650)	(4,866,486)
Amounts funded by refundable grants	(823,293)	(866,997)
	<u>\$ 3,309,022</u>	<u>\$ 3,317,777</u>

The change in net assets invested in property and equipment is as follows:

Purchase of property and equipment	\$ 95,402	\$ 126,741
Disposal of property and equipment	(58,091)	(49,111)
Repayment of mortgage and loan principal	250,836	260,085
	<u>\$ 288,147</u>	<u>\$ 337,715</u>



# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

### 13. Economic dependence

The Organization derives a significant amount of its income from the Ministry of Children, Community and Social Services in the form of funding for its various programs. The Organization's continued ability to carry on operations, realize its assets and discharge its liabilities depends on the continuation of this funding.

### 14. Service contract with the Ministry of Children, Community and Social Services

The Organization has a number of contracts with the Ministry of Children, Community and Social Services. One requirement of the contract is the production by Management of a TPAR report which shows a summary of all revenue and expenditures and any resulting surplus or deficit that relate to the contract. Management has determined the following contract to be in a surplus (deficit) position as at March 31, 2023.

	Provincial Assistance	Other Revenue	Expenditure	Surplus (Deficit)
Residential services	\$ 15,173,853	\$ 999,554	\$ 16,173,407	-
Employment supports	157,817	-	157,817	-
Supported independent living	898,265	7,846	906,111	-
Community participation supports	2,174,642	186,963	2,361,605	-
Minor capital	65,978	-	65,978	-
ASD Respite	67,914	69,722	137,636	-
	<u>\$ 18,538,469</u>	<u>\$ 1,264,085</u>	<u>\$ 19,802,554</u>	<u>\$ -</u>

### 15. Financial instruments

The Organization is exposed to various risks through its financial instruments and has a comprehensive risk management framework to monitor, evaluate and manage these risks. The following analysis provides information about the Organization's risk exposure and concentration as of March 31, 2023.

#### (a) Credit risk

Credit risk arises from the potential that a counter party will fail to perform its obligations. The Organization is exposed to credit risk from customers and tenants. In order to reduce its credit risk, the Organization reviews a new customer's credit history before extending credit and conducts regular reviews of its existing customers' credit performance. An allowance for doubtful accounts is established based upon factors surrounding the credit risk of specific accounts, historical trends and other information. The Organization has a significant number of customers and tenants which minimizes concentration of credit risk.

#### (b) Liquidity risk

Liquidity risk is the risk that an entity will encounter difficulty in meeting obligations associated with financial liabilities. The Organization is exposed to this risk mainly in respect of its line of credit, accounts payable, amounts due to related party, long term debt and refundable provincial grants.

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# Community Living North Halton

## Notes to the Financial Statements

March 31, 2023

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### 15. Financial instruments (continued)

(c) Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk comprises three types of risk: currency rate risk, interest rate risk and other price risk. The Organization is mainly exposed to interest rate risk.

(i) Interest rate risk

Interest rate risk is the risk that the value of a financial instrument might be adversely affected by a change in the interest rates. In seeking to minimize the risks from interest rate fluctuations, the Organization manages exposure through its normal operating and financing activities. The Organization is exposed to interest rate risk primarily through its floating interest rate bank indebtedness and credit facilities.

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### 16. Comparative figures

Certain comparative figures have been reclassified from those previously presented to conform to the presentation of the 2023 financial statements.

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# Acknowledgement of Support



Government  
of Canada



Ministry of  
Children, Community &  
Social Services



United Way  
Halton & Hamilton

Ontario  
Trillium Foundation



Fondation Trillium  
de l'Ontario

Member of Community Living Ontario  
Canadian Association for Community Living (CACL)  
Ontario Agencies Supporting Individuals with Special Needs (OASIS)  
United Way of Milton and Halton Hills  
Ontario Trillium Foundation  
Charitable Registration Number 107782575 RR0001